

NEWSLETTER

BLOOMSBURG MUNICIPAL AUTHORITY 301 E. Second Street, 2nd Floor

SUMMER 2017

Bloomsburg, PA 17815

REVISED SEWER RATE SCHEDULE EFFECTIVE JUNE 1, 2017

The Bloomsburg Municipal Authority has approved an increase in sewer rates effective June 1, 2017. This increase was required due to increased operating costs at the Wastewater Treatment Plant driven by treatment procedures which are mandated by the PA Department of Environmental Protection (PA DEP) and the

Environmental Protection Agency (EPA).

Customers will see this increase reflected in the sewer bills that are received in August, 2017 which are for the water meter read dates of June through July, 2017.

RATE SCHEDULE EFFECTIVE June 1, 2017

REVISED RATE SCHEDULE

GALLONS OF WATER PER MONTH:

0 to 2,000 (minimum) **\$26.06**

2,001 to 10,000 (per/1000) **\$9.11**

Over 10,001 (per/1000) **\$6.62**

WATCH WHAT YOU FLUSH!



The Bloomsburg wastewater treatment plant has seen an increase in issues caused by items being flushed down toilets that were not meant to be flushed. The most common cause of many of these problems are personal care wipes, many of which are marketed as “flushable” when they actually are not. These wipes contain strong fibrous material that does not break down in the sewer system and causes clogs and other issues at the treatment plant. The Bloomsburg Municipal Authority asks that you be mindful of what you flush. Paper towels, personal care and baby wipes, cat litter, oil, grease and prescription medications are just a few examples of items which should NOT be flushed. Your toilet should NOT be used as a trash can. Being mindful of what you flush keeps the sewer system and treatment plant in working order and saves everyone money.

PAYMENT OF SEWER BILLS & ONLINE BILL PAYMENT

The Bloomsburg Municipal Authority offers several convenient methods of payment for sewer bills. Bills can be paid by mail to: **P.O. Box 859, Bloomsburg PA 17815**; in person at the East Street, Bloomsburg Branch of First Columbia Bank (232 East Street) or online by signing up with Xpress Bill Pay at: **xpressbillpay.com**. Xpress Bill Pay also offers automatic payment options as well as paperless billing.

At the request of many of our customers, the Municipal Authority now offers an online bill payment system. This system allows customers to pay and review bills and monthly billing history online. For customers who may not be interested in paying online, this system can still provide valuable information by allowing you to view and receive your bills sooner. The system also permits you to group multiple accounts under one user ID for viewing and/or payment of bills. This is especially helpful for landlords managing multiple properties. You can establish an online account for viewing bills only or for viewing and payment of bills. Visit **xpressbillpay.com** for more information. You can also access the online payment link from the Municipal

Authority page on the Town of Bloomsburg's website at **bloomsburgpa.org/government/municipal-authority**

COLLECTION PROCEDURES

Bills for sewer service are mailed by the 10th of each month and are due by the end of the month. Bills that become 60 days past due and exceed \$75.00 in total will be forwarded to Eastern Revenue, Inc. for collection. Bills forwarded for collection action will incur additional collection fees and are payable only by contacting Eastern Revenue, Inc. directly at **888-337-8875**. Sewer bills that remain unpaid are subject to municipal liens and/or water service interruption. The costs incurred for such liens and/or water shut off will be added to past due bills for service. To avoid additional fees and possible interruption of your water service, please make sure sewer bills are paid by the end of each month.

SEWER CONNECTION FEES

Residents or developers constructing new properties in the Town of Bloomsburg or making new connections to the sanitary sewer system must obtain a sewer permit from the

Municipal Authority before construction begins. Connection fees to the Bloomsburg sanitary sewer system are currently \$2,400 per Equivalent Dwelling Unit (EDU) and \$350.00 per new connection to the sewer main. Sewer permit applications are available at the Municipal Authority office or online at **bloomsburgpa.org/government/municipal-authority**

For general sewer related questions, please contact the administrative staff at: 570-784-5422 (press "1" for Amber Kenney, Office Manager or "2" for Amy Seamans Billing and Collections Coordinator).

CONTACT THE MUNICIPAL AUTHORITY 1ST FOR SEWER ISSUES

The maintenance of sewer laterals (the pipe that runs from your home or business to the sewer main in the street) is the responsibility of the property owner. When you suspect there may be a problem with your line, please contact the Municipal Authority FIRST before you contact a third party contractor. Municipal Authority staff can be reached during regular business hours at **570-784-4738** or after hours call out service is available by calling **570-784-6790**.