

TECHNOLOGY COMMITTEE MEETING
Wednesday, April 17, 2024 10:00 a.m.
Council Chambers or Teleconference (ZOOM):
DIAL: +1 646 558 8656 US & INCLUDE THE MEETING ID: 456-920-3798 & PRESS #.
JOIN ONLINE AT: <https://us02web.zoom.us/j/4569203798>.

Committee responsibilities: Efficiency of technology- IT provider/ website.

Committee Members: Justin Hummel (Chair), Bonnie Crawford, Nick McGaw, Jaclyn Kressler.

Citizens to be heard.

1. Approval of the minutes from the March 20, 2024 meeting.
2. Updates
 - a. 8 proposals were sent via e-mail on 3/12/2024
 - b. 9 proposals were sent via e-mail on 4/15/2024. One additional provider came in outside of the RFP- Eversound.
 - c. L. Dooley received clarification from the The Kilmer Group on cyber coverage as some vendors indicated the Town was not fully covered in this category.
 - d. Updated pricing is included in the packet. Note: All IT firms were sent a final clarification e-mail on 4/15/2024 to respond by 9 a.m. on April 17, 2024 to confirm pricing is accurate as shown in the packet.
 - e. Presentation of IT Providers: in alphabetical order.

		Entity Name
10:05 a.m.	1	Eversound (updated 4-15-2024)
10:20 a.m.	2	Global Data Consultants LLC
10:35 a.m.	3	Higher Information Group- Revised
10:50 a.m.	4	Infradapt
11:05 a.m.	5	InnoTek- Revised 4/3/2024
11:20 a.m.	6	Intrada-Revised
11:35 a.m.	7	Jlink Inc
11:50 a.m.	8	OneTech360
12:05 p.m.	9	RTI
12:20 p.m.		5 minute break
12:25 p.m.		Discussion and potential motion for Council's consideration on May 13, 2024

Past payments for IT:

2023	\$36,473.16
2022	\$30,208.24
2021	\$27,201.07
2020	\$25,474.52
2019	\$32,442.96
2018	\$33,698.30
2017	\$33,556.39
2016	\$25,775.10
2015	\$21,852.02

Next meeting: May 15, 2024

TECHNOLOGY COMMITTEE MEETING MINUTES

Wednesday, March 20, 2024, 10:00 a.m.

Town Hall or via Zoom

Chairperson Justin Hummel called the meeting to order at 10:00 a.m., present were Council members Bonnie Crawford, Nick McGaw, Jaclyn Kressler, James Garman (Zoom), Town Manager/Secretary/Treasurer Lisa Dooley, Director of Code Enforcement Mike Reffeor (Zoom), Police Sergeant Mike Fosse (Zoom), Director of Public Works John Fritz (Zoom), Chief Scott Price, and Administrative Secretary Christine Meeker. Also present were MJ Mahon, Jonathan Paz (Flock) and Hector Soliman- Valdez (Flock).

The Committee reviewed the eight IT proposals that were received by bid process. The range in bid amounts went from \$10,000 to \$133,296 for a one-year contract. Committee members all agreed that the IT system within the Town departments needs a complete overhaul. However, the cost is not manageable within the Town's current and future budget. InnoTek and Higher Information Group did a site visit to review the system and look at areas that will require improvements. J. Hummel would like to have a comparison between current client size that the vendors serve and the Town. L. Dooley stated Higher information Group is to have a revised quote by the end of the week.

On a motion by J. Kressler, seconded by N. McGaw, and voted on unanimously, the Committee approved the minutes from the February 21, 2024 meeting.

On a motion by N. McGaw, seconded by J. Kressler, and voted on unanimously, the Committee adjourned the meeting at 11:24 a.m.

Notes taken by Christine Meeker and reviewed by L. Dooley.

Entity Name	One Time Set up fee	Unlimited support	Monthly Service Fee	Hourly Service Fee	Hourly Saturday & Sunday & Holiday Fee	Total	Annual
1 Jlink Inc			\$ 11,108.00	\$ 165.00		\$ 11,108.00	\$ 133,296.00
2 OneTech360			\$ 7,080.50			\$ 7,080.50	\$ 84,966.00
3 InnoTek			\$ 5,970.00			\$ 5,970.00	\$ 71,640.00
3 InnoTek- Revised- LMD regarding thin client upgrade							\$ 104,280.00
3 InnoTek- Revised 4/3/2024			\$ 6,989.00				\$ 83,868.00
4 Infradapt	\$ 7,500.00		\$ 5,995.00			\$ 13,495.00	\$ 71,940.00
5 Eversound	\$ 6,810.00		\$ 4,540.00			\$ 4,540.00	\$ 61,290.00
5 Eversound (updated 4-15-2024)	\$ 6,810.00		\$ 4,810.00			\$ 4,810.00	\$ 64,530.00
6 Higher Information Group	\$ 1,640.00		\$ 1,640.00			\$ 3,280.00	\$ 19,680.00
6 Higher Information Group- Revised	\$ 7,600.00		\$ 3,800.00			\$ 11,400.00	\$ 45,600.00
7 Intrade	\$ 1,350.00			\$ 90.00		\$ 1,350.00	
7 Intrade-Revised	\$ 3,000.00	\$ 1,350.00	\$ 980.50	\$ 90.00		\$ 3,980.50	\$ 27,966.00
8 RTI			\$ 1,700.00	\$150 (10 p.m.- 6 a.m. M-F)	200.00	\$ 1,700.00	\$ 20,400.00
9 Global Data Consultants LLC			\$ 833.33	\$ 110.00		\$ 833.33	\$ 10,000.00